

# ***Integrated system support a boon for SRV Återvinning***

***By having the only fully integrated system support designed for the waste and recycling industry, SRV Återvinning now enjoys the benefit of more secure business processes.***

Secure and flexible system support is important to all companies and organisations. This issue took on a particular relevance for SRV Återvinning at the end of 2009, a time when the licences for the company's business and finance systems used at the time were about to expire.

"The licences weren't going to be renewed and would expire at the end of the year, so time was very much against us. Also, our finance system wasn't integrated with our business system, which meant that we had to manually take lists from one system and enter them into the other. Another disadvantage with the situation we found ourselves in was that both systems were owned and supported by a single person, something we considered to be a security risk," explains Ingela Sandström, Deputy CEO with responsibility for finance and sales at SRV Återvinning.

## **Stringent requirements for efficient follow-up**

In order to identify a new system, the company issued an open tender in January 2010. One of the most important criteria for the future solution was the possibility of efficient follow-up.

"We wanted to integrate the systems and eliminate the necessity for manual processing, allowing us to seamlessly produce all the reports we required. We also wanted a solution that could cope with our industry-specific requirements. It was important that the system was specifically designed for the waste industry and that there were reference customers who were already using the same solution."

## **Microsoft Dynamics NAV chosen**

The company received 10 or so different quotes, which were eventually whittled down to five possible options. In the end, SRV opted for the Microsoft Dynamics NAV business system (in combination with the enwis module), a solution specifically designed for use in the waste industry.

"The module is used in 400 companies throughout the world and designed to handle the EU requirements imposed on the waste industry. This means that the module is constantly updated and adapted so that it can comfortably deal with the conditions that exist on the Swedish market," says Johan Adenmark, Sales Manager of Microsoft partner NAB Solutions, the company responsible for implementing the solution at SRV.

## **Seamless implementation**



*Ingela Sandström, Deputy CEO with responsibility for finance and sales at SRV Återvinning.*

## **SRV in brief**

SRV Återvinning AB handles the collection and processing of domestic waste for the municipalities of Huddinge, Haninge, Botkyrka, Salem and Nynäshamn. Activities include collecting and processing recyclable materials, fuel and waste, as well as providing landfill services. SRV collects 350,000 tonnes of waste every year, achieving a turnover of SEK 360 million.

## **The task**

To replace a non-integrated business and finance system with an integrated system that could eliminate all manual verification processing. Avoid the security risks posed by the fact that extant systems were owned and operated by a single person.

## **Solution and technology**

Implementation of Microsoft Dynamics NAV in combination with the industry-adapted enwis module.

## **Product and services**

Microsoft Windows Server 2008 Standard Edition, SQL Server 2008 Standard Edition, Microsoft Dynamics NAV 2009 R2, enwis, industry-adapted module from Tegos, based on Microsoft Dynamics NAV.

## **Result**

A business system that can be adapted to the needs of the business. Increased security as the system is not owned and operated by a single person. Time savings made on the financial side of the business.

The implementation process began immediately after procurement was complete.

“The task was undertaken by a project group of eight people from SRV, initially headed up by a project manager from NAB. The same solution had already been implemented in companies in Germany, but never before in Sweden, so this was a very new experience for them. Prior to implementation, the group conducted a number of needs analyses to identify exactly what was required, and training was subsequently provided in order to ensure that everything would run as smoothly and as seamlessly as possible.

### **Many advantages**

“The implementation was completed in October 2010. Of course, having a more secure system that can also be further developed and adapted in way that is totally different to its predecessor brings with it some major advantages.

“Instead of having a system that has been developed in-house and only able to support the requirements that exist in the here and now, SRV can now grow into the opportunities afforded by enwis. It provides support for all requirements in the industry, even those that SRV doesn’t currently work with. The biggest advantage at present is that the company can obtain statistics for and track all aspects of their business activities, making it easier to draw conclusions,” says Adenmark.

Sandström is of the same mind.

“Those involved on the financial side of things now have a much better tool to work with. Their reactions to the new system have been very positive.”

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[www.srvatervinning.se](http://www.srvatervinning.se)

[www.nabsolutions.se](http://www.nabsolutions.se)

[www.tegos.eu](http://www.tegos.eu)

[www.microsoft.se/dynamics](http://www.microsoft.se/dynamics)

#### **Consultant**

NAB Solutions AB specialises in the Microsoft Dynamics NAV business system. The company assists customers in the retail and logistics sector by providing systems support and has an understanding of